

From: Peter Oakford, Cabinet Member for Specialist Children's Services
Andrew Ireland, Corporate Director of Social Care, Health and Wellbeing

To Children's Social Care and Health Cabinet Committee - 23 March 2017

Subject: **SPECIALIST CHILDREN'S SERVICES PERFORMANCE SCORECARD**

Classification: Unrestricted

Electoral Divisions: All

Previous Pathway of Paper: None

Future Pathway of Paper: None

Summary: The Specialist Children's Service performance scorecard provides members with progress against targets set for key performance and activity indicators.

Recommendation: The Children's Social Care and Health Cabinet Committee is asked to **CONSIDER** and **COMMENT** on the performance scorecard attached as Appendix 1.

1. Introduction

1.1 Appendix 2 Part 4 of the Kent County Council Constitution states that:

"Cabinet Committees shall review the performance of the functions of the Council that fall within the remit of the Cabinet Committee in relation to its policy objectives, performance targets and the customer experience."

1.2 To this end, each Cabinet Committee receives performance scorecards.

2. Specialist Children's Services Performance Report

2.1 The scorecard for Specialist Children's Services (SCS) is attached as Appendix 1.

2.2 The SCS performance scorecard includes latest available results which are for January 2017.

2.3 The indicators included are based on key priorities for SCS as outlined in the Strategic Priority Statement, and also includes operational data that is regularly used within the Directorate. Cabinet Committees have a role to review the

selection of indicators included in scorecards, improving the focus on strategic issues and qualitative outcomes.

- 2.4 The results in the scorecard are shown as snapshot figures (taken on the last working day of the reporting period), year-to-date (April-March) or a rolling 12 months.
- 2.5 Members are asked to note that the SCS scorecard is used within the Social Care, Health and Wellbeing Directorate to support the Transformation programme.
- 2.6 A subset of these indicators is used within the KCC Quarterly Performance Report which is submitted to Cabinet.
- 2.7 As an outcome of this report, members may make reports and recommendations to the Leader, Cabinet Members, the Cabinet or officers.
- 2.8 Performance results are assigned an alert on the following basis:

Green: Current target achieved or exceeded

Amber: Performance is below current target but above minimum standard.

Red: Performance is below a pre-defined minimum standard

3. Summary of Performance

- 3.1 For January 2017 there are 44 measures within the SCS performance scorecard which have a RAG (Red, Amber, Green) rating applied. One performance measure "*percentage of CIC who have a PEP updated in the last 6 months*" has been removed from the scorecard following a change in process. The reporting against Personal Education Plans is being amended to move away from the PEP meeting having taken place to a measure on the completion of the plan document being stored on the child/young person's Liberi (Management Information System) record.
- 3.2 For January 2017, 27 performance measures are rated as Green, 16 as Amber and one as Red. Exception reporting against the 'Percentage of Returner Interviews completed within three working days' which has a Red RAG rating has been included within the Report attached as Appendix 1. A separate page showing the impact of the cohort of Unaccompanied Asylum Seeking Children (UASC) upon the relevant performance measures has also been included.

4. Recommendations

4.1 Recommendation: The Children's Social Care and Health Cabinet Committee is asked to CONSIDER and COMMENT on the performance scorecard.
--

5. Background Documents

None

6. Contact Details

Lead Officer

Maureen Robinson

Management Information Service Manager for Specialist Children's Services

03000 417164

Maureen.robinson@kent.gov.uk

Lead Director

Philip Segurola

Director, Specialist Children's Services

03000 413120

Philip.segurola@kent.gov.uk